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**Ortopediese Chirurg / Orthopaedic Surgeon**

## **Patient Welcome Letter**

Welcome to our Orthopaedic practise. It is our goal to provide expert surgical and non-surgical care for children and adults. Viewing you as a partner in your care, we will endeavor to provide the highest quality treatment in a professional, caring manner while addressing your injury or condition.

On our website you will find a registration form, medical history form, and consent form. We ask that you complete these forms and bring them with you to your appointment. **If you arrive for your appointment without your paperwork completed, you can fill them out at reception.** A 24 hour notice is required if you cannot keep your appointment. You can call us at +27 21 975 0583/4.

If you have had x-rays or any other diagnostic studies related to this ailment at any facility **other than Durbanville Medi-Clinic**, please be sure to bring them with you to your appointment.

If you have Medical Aid, please be sure to bring your medical-aid card with you to ensure that we have the correct information for billing and pre-certification purposes.

If the patient is a minor, a parent or guardian must accompany them to provide permission to treat the child and/or do x-rays.

If you have any questions or concerns, please feel free to give us a call at +27 21 975 0583/4, so we may better serve you.